



**JIBC**

School of Health, Community & Social Justice  
Health Sciences Division

Advanced Care Paramedic Program

## Changes in CompTracker for Call Types

For the call types, students will select the Term classification that best fits the overall patient presentation. For instance, a patient with ACS will be classified into 'Cardiovascular' (Term 1). A patient with anaphylaxis will be 'Immune System' (Term 2). If the overall classification does not meet the available options, select 'Other' and specify.

The next category includes options for 'ACP referred' and 'Complex Case'. ACP referred means any patient that is or would normally be referred to PCP (whether ACP transports or not) or other option (family, police, ASTAR, palliative, etc.). When the 'ACP referred' category is clicked, the student will specify the referral pathway.

The option also exists for any call to become complex. Although the majority of these calls will include patients with complex pathophysiology or any of the designated Term 3 topics/conditions, some Term 1 or 2 calls may become complex due to other factors (e.g., failed airway, CRM, etc.). Selecting the 'Complex' option requires the student to specify the reason for the complexity. Preceptors will need to review the student's rationale to ensure that the call meets requirements, as this implies the call should be upgraded to the level of Term 3. Please still indicate which category the call best fits under when considering whether Term 1 or 2 calls are complex. Whenever there is doubt as to whether a call should be designated as 'complex', consider whether there is just an added complication (e.g., significant language barrier; failed airway) to an otherwise classic Term 1 or 2 call. These calls would still best be designated as such, without selecting the 'Complex' option.

Both the student and preceptor have to agree on whether the complicating factor constitutes a truly complex case. If neither of the 'complex' or 'ACP referred' categories are selected, the call is presumed to be of a classic nature, requiring ACP assessment, diagnostics, treatment and/or transport.

Finally, there is an option to indicate which license level is transporting the patient to the hospital (PCP or ACP). This does not affect the nature of the call classification and will be for internal use.