CRITICAL INCIDENT REPORTING - STUDENT

Student is involved in a critical call or incident

Decision may be made about continuation of shift

Student Requires Urgent and Immediate Support

Student calls BCEHS CISM 24-hour pager 1-855-969-4321 and provides the following information in a short voice message:

- Student's full name
- JIBC student in practice education
- Reason for calling (i.e. attended a tough call and need to talk to someone)
- Student's phone number

BCEHS CISM Coordinator calls student usually within 30 minutes or as soon as possible. The student provides the following information:

- PeopleSoft ID #
- Name of school
- Details of what happened, including the date and city the incident occurred.

Student emails CIR@jibc.ca and provides the following information:

- Student's full name
- Cohort (i.e. NW-001 / ACP-25)
- Date and city the incident occurred
- Brief description of the incident
- Student activated BCEHS CISM

Student should call their RTC/PEL if they wish to debrief or discuss the incident

Student Requires Non-Urgent Support

Student emails CIR@jibc.ca and provides the following information:

- Student's full name
- Cohort (i.e. NW-001 / ACP-25)
- Date and city the incident occurred
- Brief description of the incident

Student should call their RTC/PEL if they wish to debrief or discuss the incident

JIBC Critical Incident Response Team member emails the student with contact information for the WorkSafe BC Critical Incident Response Program for personal counselling support. Students must connect within three (3) weeks of the CIS event to be eligible for five (5) free counselling sessions.

JIBC'S Student Services Coordinator can provide the student with individualized support which may include mental health services, academic accommodations and peer support.